

ID: 82

P2 2026-02-12 Printing issue (ID:82)

12/2/26 Email from Gaving with PDF attached

Active: True      Status: COMPLETED      Ticket No.:

Purchase Order No.:      Flags (1on1, Exch, ITP):

Email: gavin.phang@cohdawireless.com

cohda-82.txt - P2 2026-02-12 Printing issue (ID:82)

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09:55 "Printing issue email from Gaving with PDF attached. When the PDF is printed from NitroPro it prints black boxes.

-Tested from my machine with a different printer driver - PCL6 V4 Driver for universal printer. Gaving using the Ricoh C3000 printer driver. Got the same result.

-I printed the PDF OK from Chrome & MS Edge. Quick Google suggested issues with Nitro. Advised Gaving to print the PDF from his browser.

10:14 Ticket CREATED.

10:22 Ticket COMPLETED.

NOTES UPDATED: 2026-02-12 10:24 (TODO.EXE v2026.2.5.1618)