

ID: 60

P1 2026-01-12 Apply TTW license (ID:60)

13/1/26 Applied new license file. Will expire 6/4/26 Status set to ON HOLD

Active: True Status: ON HOLD

Ticket No.:

Purchase Order No.:

Flags (1on1, Exch, ITP):

Email:

cohda-60.txt - P2 2026-01-12 Apply TTW license (ID:60)

12/01/26

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10:03 Email from Matthew Mulders with a new 005056B16B9.lic file to apply.

Copyied lic file to CW-SVR06 at TTWorkbench.lic as per SOP and attempted to apply it but it reported - "The HOSTID on the server line needs the server to run in a supported virtual environment" and "HOSTID does not match the license server environment (Cloud|Virtual|Physical)

Edited the license file and changed:- "server this_host VM_UUID=0050568B16B9" to "server this_host 0050568B16B9" and restarted the license server. It then reported "Invalid license key (inconsistent authentication code)" on every item. Emailed Mtthew Mulders, suggesting we may need to upgrade our license server. He did mention something about a new business was doing the license files now?

Set status to "WAITING"

13/01/26

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08:51 Email from Mathew Banks wit new license file to apply. It worked. New expire is 6/4/26. Setting status to "ON HOLD" & updated upcoming.json.

NOTES UPDATED: 2026-02-16 16:20 (TODO.EXE v2026.2.16.1230)