

ID: 6

P3 2025-11-11 Misc minor IT items (ID:6)

Includes email & ticket stats. Refer notes.

Active: True Status: WIP

Ticket No.:

Purchase Order No.:

Flags (1on1, Exch, ITP): 1on1

Email: rthomas@ifrog.co

cohda-6.txt - P3 2025-11-11 Misc minor items (ID:6)

-The never ending inbox emails count

"26/11/25",320

"27/11/25",205

"28/11/25",218

"1/12/25",151

"2/12/25",50

"3/12/25",76

"4/12/25",63

"5/12/25",53

"8/12/25",77

"9/12/25",60

"10/12/25",73

"11/12/25",102

"12/12/25",125

"16/12/25",191

"22/12/25",248

"23/12/25",292

"24/12/25",286

"5/1/26",313

"6/1/26",206

"7/1/26",239

"8/1/26",210

"9/1/26",240

"12/1/26",261

"13/1/26",237

"14/1/26",257

"19/1/26",326

"21/1/26",299

"22/1/26",300

"23/1/26",295

"27/1/26",303

"29/1/26",295

"30/1/26",229

"2/2/26",223

"3/2/26",247

"4/2/26",226

"5/2/26",249

"6/2/26",195

"10/2/26",240

"12/2/26",283

"13/2/26",310

"16/2/26",344

"17/2/26",359

"18/2/26",239

"19/2/26",216

"20/2/26",193

"23/2/26",220

"24/2/26",197

"25/2/26",205

"26/2/26",178

"27/2/26",200

"2/3/26",238

"10/3/26",292
"12/3/26",349
"13/3/26",358
"16/3/26",294
"17/3/26",208
"18/3/26",229
"19/3/26",227
"20/3/26",263
"23/3/26",267
"25/3/26",338
"26/3/26",357
"30/3/26",263
"31/3/26",284
"1/4/26",281
"2/4/26",265

-IT Tasks (NS,H, W,WIP, T, C ,Tot) - Not Started, Hold, Waiting, WIP, Testing, Completed, Total

"8/1/26" ,9 ,0, 3, 20, 5, 8 ,45
"9/1/26" ,9 ,0, 3, 17, 5, 12,46
"12/1/26" ,8 ,0, 4, 18, 5, 12,47
"13/1/26" ,8 ,0, 7, 16, 5, 12,48
"14/1/26" ,9 ,1, 8, 17, 5, 17,57
"19/1/26" ,9 ,1,10, 16, 5, 18,59
"21/1/26" ,9 ,1,16, 17, 5, 18,66
"22/1/26" ,9 ,1,15, 19, 5, 19,68
"23/1/26" ,9 ,1,15, 19, 5, 19,68
"27/1/26" ,8 ,1,15, 19, 5, 20,68
"29/1/26" ,8 ,3,19, 19, 5, 20,69
"30/1/26" ,8 ,3,14, 19, 5, 21,70
"2/2/26" ,8 ,3,14, 19, 5, 21,70
"3/2/26" ,8 ,3,14, 19, 5, 22,71
"4/2/26" ,8 ,3,15, 18, 5, 22,71
"5/2/26" ,8 ,3,15, 18, 5, 23,72
"6/2/26" ,8 ,3,15, 17, 5, 23,72
"10/2/26" ,7 ,3,16, 15, 5, 26,72
"12/2/26" ,7 ,3,16, 15, 5, 27,73
"13/2/26" ,7 ,3,16, 16, 5, 28,75
"16/2/26" ,7 ,3,16, 15, 5, 29,75
"17/2/26" ,7 ,3,15, 14, 6, 32,77
"18/2/26" ,7 ,3,15, 13, 6, 33,77
"19/2/26" ,7 ,3,18, 12, 6, 33,79
"20/2/26" ,11,3,18, 13, 6, 33,84
"23/2/26" ,11,3,18, 13, 6, 33,84
"24/2/26" ,11,3,18, 14, 6, 32,84
"25/2/26" ,11,3,18, 14, 6, 32,84
"26/2/26" ,11,3,18, 14, 6, 32,84
"27/2/26" ,7 ,3,17, 13, 6, 33,79
"2/3/26" ,7 ,3,17, 13, 6, 33,79
"3/3/26" ,7 ,3,17, 13, 6, 33,79
"5/3/26" ,7 ,3,17, 13, 6, 33,79
"10/3/26" ,7 ,3,17, 13, 6, 33,79
"12/3/26" ,7 ,3,17, 16, 6, 33,82
"13/3/26" ,7 ,3,17, 16, 6, 33,82
"16/3/26" ,7 ,3,18, 16, 6, 33,83
"17/3/26" ,7 ,3,17, 17, 6, 34,83
"18/3/26" ,7 ,3,17, 17, 6, 34,83
"19/3/26" ,7 ,3,17, 17, 6, 35,84
"20/3/26" ,7 ,3,17, 17, 6, 35,84
"23/3/26" ,7 ,3,17, 17, 6, 35,84

"25/3/26" ,7, 3,16, 18, 6, 36,86
"26/3/26" ,7, 3,16, 18, 6, 36,86
"30/3/26" ,7, 3,16, 18, 6, 37,87
"31/3/26" ,7, 3,17, 18, 6, 36,87
"1/4/26" ,7, 3,17, 18, 6, 36,87
"2/4/26" ,7, 3,17, 18, 6, 36,87

10/12/25 locane invoice 202512066 - Additional Reactive services charge - \$2,075.70 for 21.21 hours at \$170/hr
10/1/26 locane invoice 202601071 - Additional Reactive services charge - \$680.00 for 4 hours at \$170/hr
3/2/26 locane invoice 202602004 - Additional Reactive services charge - \$382.50 for 2.25 hours at \$170/hr
11/3/26 locane invoice 202603051 - Additional Reactive services charge - \$170.50 for .5 hours at \$170/hr

- Releasing emails from mimecast
- Processing PORs - Weekly email.
- Locked accounts. Potentially get worse when implent password policy.
- Checking suspicious emails for users.

24/7/23 10:10 John advised - two Duo authentication requests issue.
8/9/23 17:41 Jason advised CW0099 required for Obhan project.
6/11/23 10:35 "RE: PC/Laptop Census..." email from Kashva. He has CW0085 & CW0117.
8/10/25 13:15 "MS Teams - cannot contact Danlaw external users" email from Deepak.
15/10/25 16:24 Yubikey instructions from James. Look at getting a Yubikey.
17/10/25 11:23 Mel wants custodian of FAM000581 - Think Centre. Not the one on my desk. Follow up with Thomas.
13/11/25 15:45 Email from Dell asking for company administrator to be assigned.
17/11/25 Move cohdarss.json to inhouse. Need to build a linux webserver running ASP
17/11/25 11:43 Kash queried if we can use the "New Outlook" yet.
17/11/25 16:46 Follow-up Strata data. Refer my email 17/11/25 16:36
17/11/25 20:31 Mathworks email advising R2024a update is available.
18/11/25 Need to run UPS calibration. Will also need to budget for new UPS & ATC in 2 year. Refer calibration report "Cohda Wireless - SURD30000XLI Report" received 18/1/25 11:06 - Schneider
19/11/25 02:16 Email from Dan wanting to use OneDrive to share files with a customer. Need to look at this.
20/11/25 Get mice & power boards from Jaycar.
20/11/25 (Done?) Dan wants Admin access to AnyDesk. Actioned 27/11/25. Waiting response.
26/11/25 cohda.net.au expires & cohdawireless.net.au due to auto renew 17/2/26 using Rhys's CC 7353
26/11/25 Waiting on asset no. for CW0246 from Mel.
1/12/25 (1on1) 06:31 lms-reports@iocane.com.au -12.21 hours. Seem to have started 2.29 hours in credit?
1/12/25 Kash asdvised verbally the he has a couple of old monitors & his old laptop. I asked if he could bring them back in. 4/12/25 Kash asvised he reurned laptop.
2/12/25 Sent form to Rhys to cashout 2 weeks of AL. I have 313 hours owing before the deduction. Payslip not showing LSL?
4/12/25 (1on1) Talk to Rhys about CFS support.
16/1/26 Paul needing local admin to install/run OBU config tool. Refer Team msg 16/1/26. Gave him supp0rt password. 19/1/26 Changed supp0rt password, but he is off net should be OK?
19/1/26 Email from Box advising the account will renew 05/03/26. Will be renewing. Refer CohdaIT.chm -> Vendors -> Box.
20/1/26 Email from TIMG regarding setting up 2FA. Not sure if this is required but the intention is to possible shutdown TIMG account, subject to accounts files.
21/1/26 Email from Michal with working from Home Checklist.pdf. Will need to complete if I want to WFH.
23/1/26 Email from Melbourne IT advising cohda.com.au is due to expire in 90 days. Confirmed this is set to autorenew. Refer upcoming.json
27/1/26 14:27 Email form Mel regarding Nord VPN. She will look at burshasing 2yr plus plan for Mel, Bend, Paul, Myself & Andrea. Need to install for Andrea.
3/2/26 11:44 Email from Rhys approved my leave 2/7/26 - 10/7/26

Ticket UPDATED: 2026-03-16 10:28 (TODO.EXE v2026.4.1.1049)