

ID: 55

P2 2025-12-16 Thomas requested 1TB SSD (ID:55)

20/3/26 SSD received. Closing ticket.

Active: True Status: WAITING

Ticket No.:

Purchase Order No.: POR001866

Flags (1on1, Exch, ITP):

Email:

cohda-55.txt - P2 2025-12-16 Thomas requested 1TB SSD (ID:55)

11/12/25

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11:34 I emailed Steven requesting a quote for a 256GB SSD for a M70q.

11:47 I emailed Steven again, asking for the quote to be for a 1TB SSD.

13:08 Steven responded asking for the serial no.

13:30 Thomas replied to Steven with serial no. of the M70q.

16/12/25

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14:37 email from Steven Cookes with quote Q39045 - \$395.39 (Stock Availability 19/1/26)

16:37 Emailed Thomas & Lei advising I had Raised POR001866. Status set to "WAITING" - Delivery ETA 19/1/26.

17/12/25

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13:30 Rhys approved POR001866.

17:54 Sent POR001866 to Accounts@locane.com (cc Steven.cookes@iocane.com & myself) from Netsuite.

18/12/25

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09:16 Email from Mel advising Netsuite had DMARC issue - Bad destination mailbox address.

6/1/26

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10:17 Email from Thomas requesting ETA.

11:27 Asked Thomas how urgent this was.

11:30 Thomas advised not urgent.

23/1/26

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11:09 Forwarded the POR Email from 17/12/25 to Steven following up delivery.

13:31 email from Steve advising he had asked supplier for ETA.

14:23 Steven replied, advising ETA withing next 2 weeks. - 6/2/26

27/1/26

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11:18 Thomas enquired about delivery. I advised another 2 weeks.

9/2/26

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11:18 Follow up email to Steven Cookes @ locan, CC Thomas asking for an update.

20/3/26

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9:44 Email from Steven advising ETA now 20th March

12/2/26

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09:18 Steven replied advising ETA was 2-3 weeks. (new ETA 5/3/26) Added to Upcoming.json

18/3/26

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15:40 Email from Thomas asking if the SSD were on schedule for 20th March.

19/3/26

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10:46 Email from Steven advising ETA has slipped again. Offering Kingston SSD as an alternate - In Adelaide & Cheaper.

11:31 Email to Steve saying to go with the Kington option.

12:28 Email from Thomas to Steve Cookes asking to still go with the Kingson SSD.

13:01 Email from Steven asking if we want to use the same PO001866. I responded on the 20th, advising this would be fine.

20/3/26

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11:29 Email from Steve Cookes advising SSD is on its way.

13:01 Email from Thomas advising SSD installed.

Ticket UPDATED: 2026-03-20 15:40 (TODO.EXE v2026.3.16.1246)