

ID: 5

P1 2025-10-13 WASABI Backups failing (ID:5)

Its only servers that are not authenticated.

Active: True Status: WIP

Ticket No.: 174252

Purchase Order No.:

Flags (1on1, Exch, ITP):

Cohda-5.txt - WASABI backup

13/10/25

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Email ilocane support - Could I get someone to take a look at our Veeam Backup server? It is reporting failed backups, but it is not clear to me what the issue is.

15:56 James Shaw suggested it was an authentication issue. Need to review Veeam backup settings.

10/12/26

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Looked at the authentication settings.

Refer Cohdait.chm -> SOPs -> IT Specific -> Veeam Backup -> CW VM Backup (20 object) 11 failed

11/12/25

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15:09 "[Warning] Backup Copy to Wasabi Cloud\CW VM Backup (20 objects) 4 warnings" email. 4 x failed devices.

- CW-SVR33-FND-MKx-SDK-Rel16 (Linux Machine. Emailed JB)
- CW-SVR29-IOF-FND (Linux Machine. Emailed JB)
- CW-SVR32-csr10000v.1 (Linux Machine. Emailed JB)
- CW-SVR12-Matlab (Windows 2008 Machine. Emailed Malik)

12/12/25

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Will build W11 VM for Matlab. Keep Malik posted.

-Need to test a VM recovery.

-Need to change the Veeam Supp0rt (password could change) user to VeeamAdmin (Password will remain static).