

ID: 13

P2 2025-11-11 Edwins OWA calendar out by 30min (ID:13)

Need to follow up with Edwin. Clarify his email 20/11/25 11:53

Active: True Status: COMPLETED Ticket No.: 175771 Flags (1on1, Exch, ITP): Exch

cohda-13.txt - P2 2025-11-11 Edwins OWA calendar out by 30min (ID:13)

26/11/25

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11:50 Email to Edwin asking if this was still an issue. Will log an locane ticket if it is.

12:06 Edwin confirm it is still an issue.

12:10 Email to locane support asking them to take a look.

12:16 locane ticket raised - IMS 175771

14:39 Shan suggested some options for Edwin to try. Waiting Edwin's repsonse.

14:49 Edwin advised he followed the steps and the issue was now resolved.

Told locane they can close the ticket. Docemented this in CohdaIT.chm for future reference.